

Subject: Clarification of enforcement limits under Metro vaping byelaw for prescribed medical cannabis patients

From: Kieron JH <advocacy@thereasonableadjustment.co.uk>

Date: 24/01/2026, 21:24

To: Customer Relations <customerrelations@nexus.org.uk>

Dear Nexus Customer Relations Team,

I am writing to seek formal clarification regarding the scope and enforcement limits of the recently introduced Metro byelaw prohibiting vaping, specifically as it applies to passengers lawfully prescribed medical cannabis in the UK.

While I understand that Nexus may prohibit vaping on Metro trains and stations as a matter of byelaw, it is important that the distinction between **use** and **lawful possession** of prescribed medication is clearly understood by Nexus and its staff.

To avoid ambiguity, please confirm the following points explicitly:

1. That the Metro byelaw does not confer any power on Nexus staff to confiscate, require surrender of, or otherwise interfere with lawfully prescribed medical cannabis or associated medical devices, where no vaping is taking place.
2. That Nexus staff have no authority to treat the lawful possession of prescribed medical cannabis as a criminal matter, nor to involve the police solely on the basis of cannabis possession where a valid prescription exists.
3. That enforcement action under the byelaw is limited strictly to **observed vaping**, and that possession of a device, the presence of prescribed medication, or perceived smell alone does not constitute an offence under the byelaw.
4. That staff are instructed not to assume illegality, misuse, or criminal intent in relation to prescribed cannabis patients, and that such passengers must not be removed, detained, reported, or penalised solely due to their status as medical cannabis patients.
5. What specific guidance, training materials, or operational instructions have been issued to Metro staff to ensure compliance with:
 - the Misuse of Drugs Regulations 2001,
 - the Equality Act 2010 (including reasonable treatment of disabled passengers),
 - and the avoidance of discriminatory or disproportionate enforcement.

This clarification is essential to ensure that disabled passengers and prescribed patients can use the Metro without fear of unlawful interference with their medication or inappropriate escalation to law enforcement.

I would appreciate a clear written response addressing each point above.

Kind regards,

Kieron JH

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